Building and Plumbing Commission (BPC)

Organisational Chart from 1 July 2026

BPC Building and Plumbing Commission

Minister for Housing and Building
Hon. Nick Staikos

Commissioner and CEO
Anna Cronin

Principal Advisor to the Commissioner and CEO
Nicholas Nakos

Executive Support Coordinator to Commissioner and CEO
Ros Smith

Governance and Legal
Chief Governance Officer (ELT)
John Sullivan

General Counsel (ELT)
Jodi Ongley

- Legal Services
- Internal Review
- Stakeholder Engagement
- Corporate Governance

Regulatory Operations

Joint Executive Lead Regulatory Operations

- Licensing and Registration
- Processing Services (Registrar)
- Competency Assessment
- Consumer and Practitioner Services
- Field Support Services
- Complaints and Statutory Referrals
- Consumer and Practitioner Service Centre (Building)
- Consumer and Practitioner Service Centre (Plumbing)
- Operational Excellence

Joint Executive Lead Regulatory Operations

- Inspectorate
- Audit and Surveillance
- Preventative Inspections
- Specialist Inspections
- Compliance, Enforcement and Intelligence Executive Director (A) David Brockman
- Compliance and Enforcement
- Building Compliance
- Investigations
- Practitioner Discipline
- Regulatory Intelligence

Strategy, Assurance and Reform
Chief Strategy Officer (ELT)
Todd Bentley

- Assurance and Risk
- Research and Review
- Integrity
- Quality
- Planning and Performance

Corporate Services
Chief Corporate Services Officer and Chief Finance Officer (ELT)
Katrina Excell

- Facilities
- Procurement
- Finance
- Security of Payment
- Digital and Data Chief Information Officer Deepti Kasturi
- Data Office
- Information Security
- Enterprise Architecture
- Network and Operations

Communications, Media and Marketing
Chief Communications Media and Marketing Officer (ELT)
Nicole Swift

- Communications
- Media
- Marketing

People and Capability
Chief People Officer (ELT)
Jodee Cook (Acting)

- People Experience
- Health, Safety, Wellbeing and Systems
- Operations, Payroll and Systems
- People Services
- People and Talent Acquisition
- Employment Relations and Organisational Design

Office of the State Building Surveyor
State Building Surveyor (ELT)
Steven Baxas

- Deputy to the State Building Surveyor Jo Van Loon
- Enabling
- Building
- Plumbing
- Technical Strategy

Dispute Resolution
Chief Dispute Resolution Officer (ELT)
Alex Sutton

- Deputy Chief Dispute Resolution Officer
- Client Services
- Strategic Operations
- Quality Assurance, Education and Training
- Dispute Resolution Legal
- Building Assessors

Insurance
Chief Insurance Officer (ELT)
Efy Karagianni

- Risk Assessments
- Claims
- Claims Strategy
- Service Delivery

Transformation Office
Chief Transformation Officer (ELT)
Mark Kealy

- Portfolio Strategy
- Delivery Excellence
- Delivery Integrity
- Delivery
- Change

Residential Apartments and Complex Buildings
Chief Officer (ELT)
Dan O'Brien

- Planning & Review
- Program Delivery